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DCAM401

Reg. No.

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IV Semester B.B.A. (Aviation) Degree Examination, June/July - 2025

BUSINESS ADMINISTRATION

Production and Operation Management

(NEP Scheme)

Paper : 4.1

Time : 2½ Hours

Maximum Marks : 60

Instructions to Candidates:

Answer Should be written completely in English only.

SECTION - A

Answer any FIVE of the following questions. Each question carries 2 marks.

(5×2=10)

1. a) What is meant by Acceptance Sampling?
- b) Give the meaning of Term operation.
- c) What is motion study?
- d) Define quality control.
- e) Give the meaning of Scrap in waste management.
- f) Define Automation.
- g) What are the types of Factory Building?

SECTION - B

Answer any FOUR of the following questions. Each question carries 5 marks.

(4×5=20)

2. Write a short note on Total Quality Management(TQM).
3. Briefly explain the principles of Plant Layout.
4. What is method study? Briefly explain the objectives of method study.
5. Briefly explain the objectives of production and operation management.
6. What is Quality Circle? Briefly explain the Importance of Quality Circle.

[P.T.O.]



SECTION - C

Answer any TWO of the following questions. Each question carries 12 marks.

(2×12=24)

7. Explain the Relative merits and Demerits of Automation.
8. What is plant location? Explain the factors Influencing Plant location Decisions.
9. What is Production Planning and Control? Explain the various Techniques of quality control.

SECTION - D

Answer any ONE of the following questions. Each question carries 6 marks.

(1×6=6)

10. Draw a I S O Specific Chart
11. Explain prevention measures of Industrial Accidents.